# **Mobility Advisory Committee**

Regular Meeting Minutes Wednesday, November 30, 2016

#### 1. CALL TO ORDER

Chair Ronn Rygg called the meeting to order at 1:08 p.m. in the Monterey-Salinas Transit Board of Directors Chamber (MST).

Present: Ronn Rygg United Way Monterey County

Maureen McEachen Visiting Nurse Association

Virginia Murillo Transportation Agency for Monterey County

Kazuko Wessendorf Interim, Inc. Reyna Gross Alliance on Aging

Olivia Quezada Central Coast Council for Independent Living Kathleen Murray-Phillips Monterey County Department of Social &

**Employment Services** 

Melissa McKenzie The Carmel Foundation

Laurie Crosby Consumer

Absent:

Diana Trapani The Blind and Visually Impaired Center

Aimee Cuda ITN Monterey County
Terry Bare Veterans Transition Center
George Dixon MC Military & Veterans Affairs

Staff:

Tom Hicks Mobility Services Manager

Kevin Allshouse Mobility Specialist

Lisa Rheinheimer Director of Planning and Development

JR Berke MV Transportation Erin Heatley Mobility Specialist

Alvin Johnson MST Staff

### 2. CONSENT AGENDA

## **2.1** Minutes of the regular meeting of September 28, 2016

Member Murillo made a motion to approve the minutes and Member Wessendorf seconded. The motion was passed.

### 3. PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

None.

### 4. NEW BUSINESS

# **4.1** Presentation on Active Transportation Plan (Virginia Murillo)

Member Murillo discussed the TAMC Active Transportation Plan, which is an update of Monterey County's Bicycle and Pedestrian Master Plan of 2011. The Plan identifies future improvements for biking and walking. TAMC is currently in the public comment phase of the plan and is reaching out to local communities for feedback regarding where they'd like to see pedestrian and biking improvements.

Member Murillo discussed the vision statement and goals of the Plan, stating that the overall intent is to educate the public about the benefits of active transportation, increase safe active transportation (biking, walking, and running), improve pedestrian and biking networks, enhance overall connectivity for those in the community, and do so in a way that's equitable across the socio-economic strata.

She followed up with some current Monterey County examples of shared transportation spaces, and provided a website that residents can use to provide feedback (http://www.tamcmonterey.org/participate-in-the-active-transportation-plan/).

# **4.2** Update on Measure X and Public Transportation Plan (Virginia Murillo)

Ms. Murillo provided an update on the results of the Measure X vote, which was provides a 3/8 of a cent sales tax for transportation. Currently, the measure has not officially passed, but the ballots will be certified on December 6, 2016. The tax, if passed, is expected to generate \$20 million per year and go towards local street and road improvements, projects for bike and pedestrian safety, commuter bus service in South County, and services for seniors and persons with disabilities. Also, if the measure is passed, there will be a citizen's oversight committee.

# 5. REPORTS

# **5.1** MV Transit Report (JR Berke)

Mr. Berke, MV General Manager, provided a spreadsheet broken down by trip purpose for 3 months-worth of RIDES trips (September, October, and November). September and October saw significant increases in trips to South County, particularly for dialysis. The increase is likely due to local dialysis centers being maxed out with their enrollment, which causes patients to be unable to get into the dialysis centers that are the closest to where they live. There is a dialysis summit scheduled with MST, MV, and local dialysis centers which will focus on scheduling and will include education on how the RIDES Program works, the goal of which is to cut down on some of the long on travel times that some dialysis patients are experiencing.

Adult daycare trips are increasing, as well. The strain these trips put on the system should be lessened in the near future with the introduction of 5 new vehicles into the RIDES Program, but for now, Mr. Burke is relying heavily on Yellow Cab to compensate for all of the increased trips to dialysis and adult daycare.

# **5.2** Monterey-Salinas Transit Mobility Report (Tom Hicks)

Mr. Hicks provided a brief update on MST's Taxi ADA Certification Training (TACT) Program. There are currently 55 taxi drivers certified under the program. A list of certified drivers can be found at <a href="https://www.mstmobility.org/TACT">www.mstmobility.org/TACT</a>. Only certified drivers are eligible to provide RIDES trips and accept taxi vouchers.

There continues to be gradual progress on the Interactive Voice Response system (IVR) and Web-Booking systems for MST RIDES. These new systems will allow clients to either book trips online, or book trips through an IVR system. Clients will be called the night before their scheduled trip as a reminder, and they'll be given the opportunity to cancel their trip at that time. The hope is that these new systems will cut down on the amount of 'No Shows,' which will save the program money in the long run.

### **5.3** Update on Measure Q Programs (Tom Hicks)

Mr. Hicks discussed the Veterans Taxi Voucher Program, which is in collaboration with the Veterans Resource Center, which will provide taxi vouchers to local veterans in need of transportation for finding work and housing.

Lastly, Mr. Hicks discussed the program to provide bus passes to 12 local veterans. There is an annual selection of 12 veterans as part of the Veteran of the Year ceremony. These same 12 veterans were provided monthly bus passes from MST. The veterans that received the passes are encouraged to use them, or pass them on to a veteran who will use the pass.

### 6. SUBJECT ITEMS TO FOLLOW-UP

# 6.1. Transportation Funding Flow Chart (Tom Hicks)

Mr. Hicks passed out a MST draft budget which identified the local, State, and Federal funding sources. Attached to the budget was "A Simplified Overview of Transportation Funding," which further broke down the various funding sources for transportation.

# 6.2. Designation of Member Alternates (Tom Hicks)

Mr. Hicks outlined the procedure for designating a member alternate, and the importance of having an alternate in the event that a particular member is unable to make it to a MAC meeting.

### 7. SUBJECT ITEMS TO REQUEST

- 7.1 Update on Active Transportation Plan
- 7.2 Update on Measure X Outcome and Implementation
- 7.3 Update on Dialysis Summit

### 8. ANNOUNCEMENTS AND APPRECIATIONS

### 8.1 Kathleen Murray-Phillips

Area Agency on Aging (AAA) is looking for volunteers to sit on their Advisory Council.

Area Agency on Aging (AAA) is going to send out a Request for Proposals (RFP) to solicit bids for the provision of services to seniors throughout Monterey County. There will be money set aside specifically for transportation.

### 8.2 Tom Hicks

The MST Mobility Department has an opening for Mobility Specialist, and the job posting should be on the MST website in the coming weeks.

#### 9. ADJOURN

There being no further business, Chair Rygg adjourned the meeting at 2:39 p.m.

PREPARED BY: Kevin Allshouse

APPROVED BY:

Tom Hicks