MST Navigators Volunteer Program
APPLICATION

Are you comfortable with representing MST and being an important community resource? As a Navigator, you will interact with all sorts of different MST customers. Your Navigator assignments will require that you be approachable, observant, and a good listener.

Being a Navigator isn’t just about giving your time. It requires a positive attitude and professionalism! If you have these important traits, people around you will trust that you will take their concerns seriously, and that you will take the time to help them with their transportation questions and needs.

As a Navigator, you are entrusted with MST’s resources, facilities, and customers. This is a huge responsibility! Great Navigators realize that everything they do is a direct representation of MST, and they remain professional in all situations.

Thank you for your interest in our program, and we look forward to learning more about you!

QUALIFICATIONS & REQUIREMENTS:

- The Navigator Volunteer Program is open to Monterey County residents ages 15 and older
- Experience or willingness to learn about the MST bus system
- Available between the hours of 7:00 a.m. - 5:00 p.m. (Weekend Hours May Apply)
- Pass a criminal background check
- Commit to volunteer a minimum of 10 hours per month, but not to exceed 35 hours
- Participate in a 2-hour quarterly update meeting
- Participate in monthly check-in meetings
- Meet training requirements

INCENTIVE:
Meet the minimum 10 hours per month to receive a complementary MST monthly bus pass
APPLICATION INSTRUCTIONS:

1. Please read this application form carefully and answer all questions completely and accurately.

2. All applicants will undergo a background check common to all MST applicants. There is a place for you to initial below confirming you understand these requirements.

3. Applications received outside of open volunteer recruitment will be held for a period of one year for future consideration, and you will be notified should a volunteer position become available.

PERSONAL INFORMATION

Name: ________________________________________________

Current Address: ____________________________________________

City:_________________________________________________________ Zip Code: _________

Telephone: ( )_________________ Cell Phone: ( )______________ Date of Birth: ___/___/

Email: ______________________________________________________

Do you have any relatives currently employed or volunteering at MST? ____Yes____ No

If yes, who and how are you related? __________________________________________________________

Please write “X” to show your availability during the hours of 7:00am – 5:00pm:

Monday ____ AM ____ PM
Tuesday ____ AM ____ PM
Wednesday ____ AM ____ PM
Thursday ____ AM ____ PM
Friday ____ AM ____ PM
Saturday ____ AM ____ PM
Sunday ____ AM ____ PM

What date are you available to start volunteering? ____/____/____

Initial to confirm that you agree to complete a background check common to all MST applicants ______
EXPERIENCE

Please list your previous volunteer experience. Begin with your most recent experience.

1. Volunteered for:

___________________________________________________________________________

Duties Assigned:

___________________________________________________________________________

2. Volunteered for:

___________________________________________________________________________

Duties Assigned:

___________________________________________________________________________

SKILLS

Please list any relevant education, language skills, or trainings you have receive:

___________________________________________________________________________

Please list any professional, social, or civic memberships to any groups, clubs or organizations:

___________________________________________________________________________

How did you hear about the MST Navigator Program?

___________________________________________________________________________

Why do you want to be an MST Navigator?

___________________________________________________________________________

Applicant Signature:________________________________________________________ Date: ___/___/___

Next Steps:

Upon receipt, your application will be reviewed and you will be contacted by a Mobility Specialist to be scheduled for an in-person interview.

Submitting an application is not a guarantee that you will be accepted in the program.

Questions: Call 1-888-678-2871

Mail your completed application to: MST Mobility Department
Attn: Mobility Coordinator
201 Pearl Street, Monterey, CA 93940